

Flow for this event

- check in
 - quick overview of Citizens' Councils in Austria
 - questions and comments
-
- participatory demo of Dynamic Facilitation process
 - questions and comments
 - check out

An aerial photograph of a city, likely Innsbruck, Austria, with a large lake (Innssee) in the foreground and snow-dusted mountains in the background. The image is used as a background for the title slide.

Citizens' Councils (Vorarlberg Bürgerräte)

Awakening the agency and creativity
of “ordinary people”

Rosa Zubizarreta, Martha Cuffy, Andy Paice

One process –
many names

Wisdom Council

Vorarlberg Bürgerräte

Citizens' Council

Civic Council

Creative Insight Council

Part of a Deliberative Wave

Citizens Assemblies

Citizens Juries

Deliberative Polling
and more....



**Innovative Citizen
Participation and New
Democratic Institutions**

CATCHING THE DELIBERATIVE WAVE



OECD Criteria

- **Deliberation** - long and careful consideration of topics with facilitated discussion; minimum one full day of meetings
- **Representativeness** - by random selection ('sortition') with demographic stratification
- **Impact** - decision makers agree to respond to and act on recommendations

Origins in Vorarlberg



Manfred Hellrigl
(former director)

Now - “Büro für Freiwilliges
Engagement und Beteiligung”

(Office for Voluntary Engagement
and Participation)

6 steps in a Citizens' Council process



Step 1 – Planning meetings



Step 2 – Recruiting participants



Sortition
Stratified Sampling

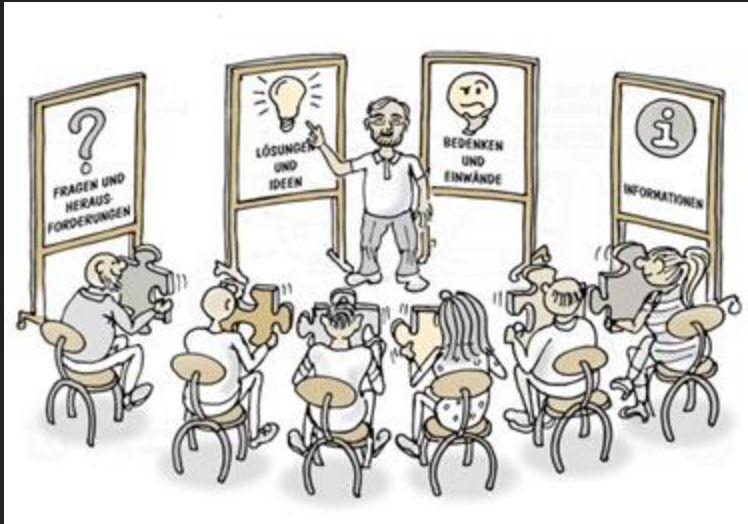
Step 3 – Council Sessions

1½ days of creative exploration



Step 3 (cont.) The engine of creative exploration:

Dynamic Facilitation





Outcome: Shared Statements

Den Menschen hinter
den Zahlen sehen!!
Menschlichkeit leben,
Schicksale sehen

See the people behind the data!!

Es besteht ein Informationsdefizit
→ muss behoben werden!

There is a lack of information
> needs to be resolved!

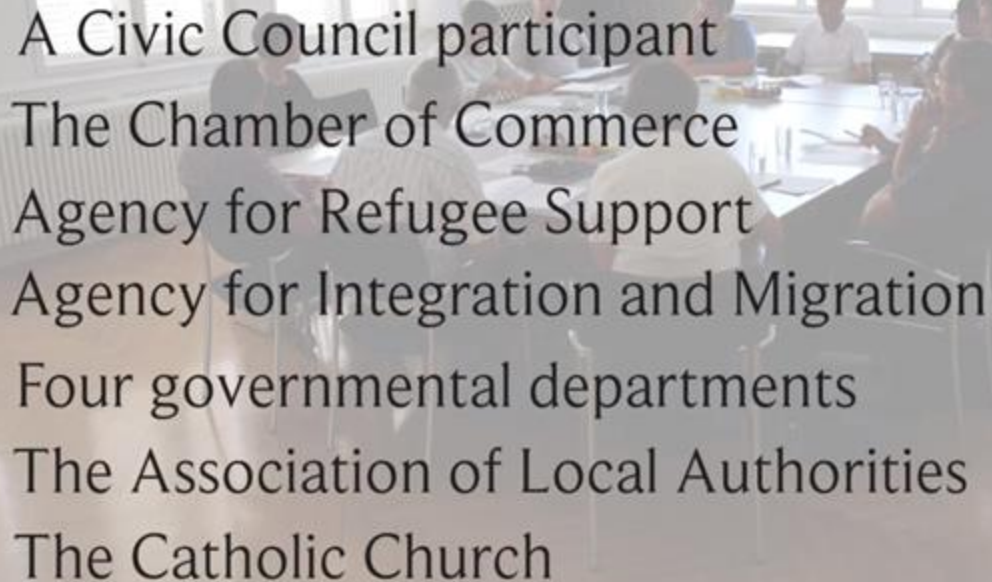
Step 4 -

The
Citizens'
Café



Step 5: The Responder Group

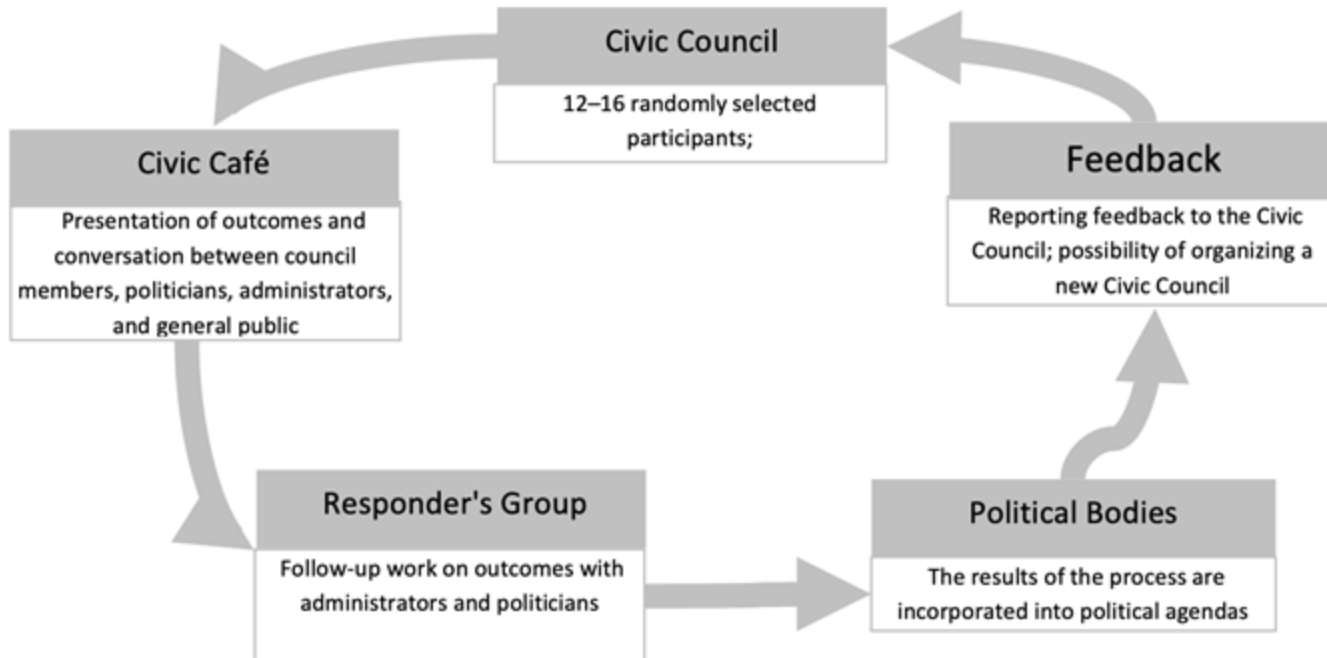
e.g from 2015

A photograph of a group of people sitting around a long table in a meeting room. The room has large windows in the background, and the people are engaged in a discussion. The text is overlaid on the left side of the image.

A Civic Council participant
The Chamber of Commerce
Agency for Refugee Support
Agency for Integration and Migration
Four governmental departments
The Association of Local Authorities
The Catholic Church

Step 6 - Implementation & Reporting Back





Transforming political culture



Organisational Applications



Swisscom Wisdom Council Experience





How can Citizens' Councils
accomplish effective work
in a relatively short time
period?

Now over to you!

What interests you or resonates with you?

What questions do you have?

How might this be useful to you?

Questions or comments are welcome!

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