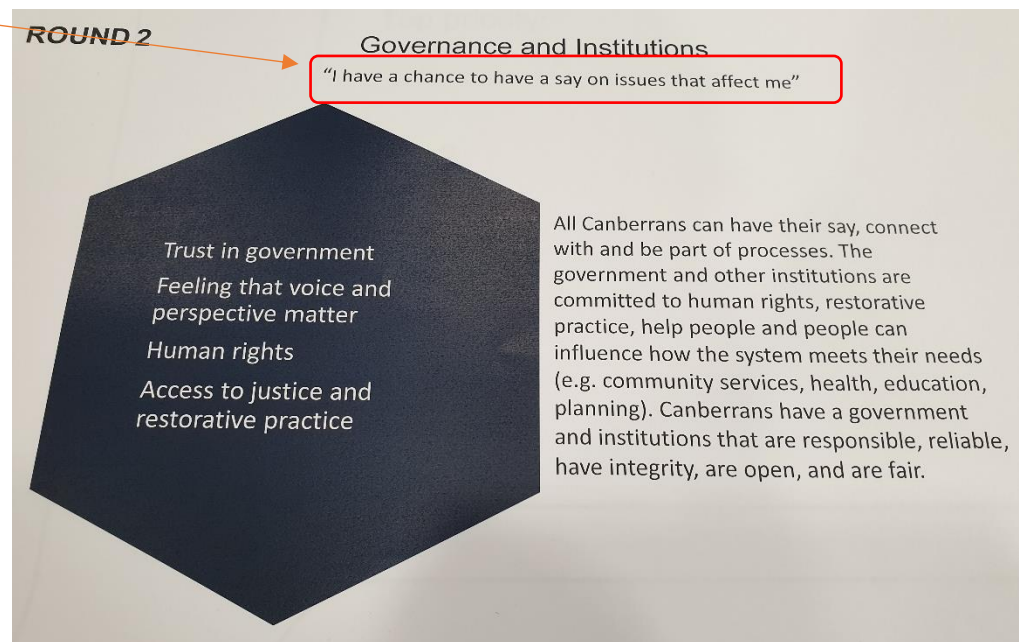


My first impression is that you have been listening.

The headline indicators for Governance and Institutions are shown in Figure 2.

My second point is that the language being used is very individualistically focused. A more collective framing would be useful; that is a "We can ..." rather than the "I can..." language that frames the discussion of each domain.

So the what does it mean sentence at the top (see figure) would become "We all have a chance to collectively participate in setting the agenda, co-designing policy and monitoring outcomes on issues that affect us."



Everyone at the table agreed that trust in government was a key issue, but that the way to improve trust in government was indirectly through addressing other indicators. So while we might measure that, measuring the other factors was more important.

So *voice and perspective matter* was accorded highest priority and spelt out in greater detail.

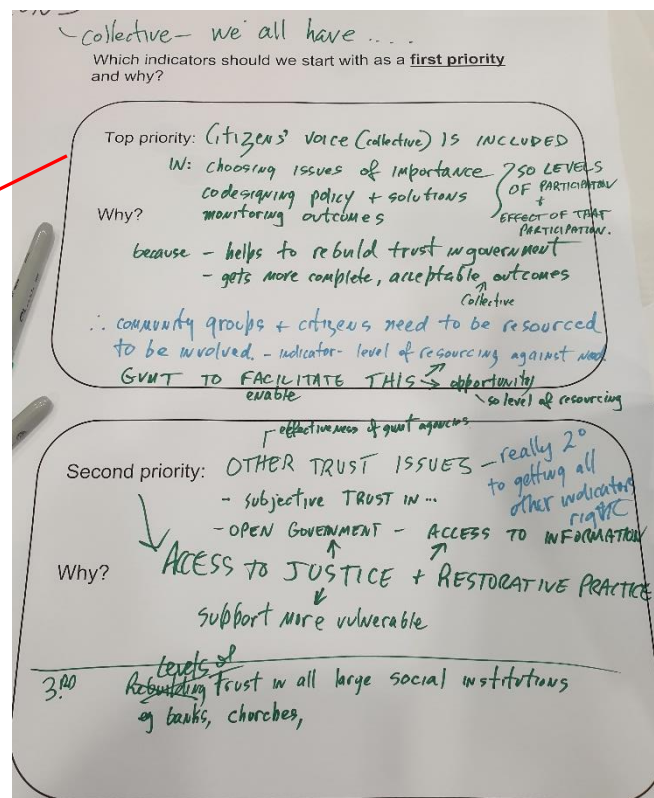
Reworded that says: citizens' voice is collectively included in:

- Setting the agenda (choosing topics / issues of importance),
- Co-designing policy and solutions (includes programs),
- Monitoring outcomes.

By enabling citizens to participate at this level, the government gets a better, less contentious outcome.

Both subject satisfaction of process and outcomes could be measured, as well as some metrics looking at the effectiveness of participation.

The necessity for government to facilitate and enable that was also recognised and so that could become a part of the indicator set. Several of the current list of sub-indicators already address these.



While there seems to be a focus on subjective measures for this domain, it would be possible to modify the World Governance Institute, the Open Government and other existing indicators to give an objective measure of how the ACT government was performing to compare and contrast with the subjective indicators.

Another area that the Canberra Alliance for Participatory Democracy is in the early stages of looking into, to complement better government process, is the idea of an active citizenry. Active citizens would be engaged in the participatory processes mentioned. This is in the early stages of development but there may be a set of indicators about what an active citizenry would be measured against. These could be included now, or maybe further down the track.